

Overview & Scrutiny Committee

Progress Against the Economy Priority – Updated public transport usage information

April 2017 to March 2018

BUSINESS PLAN AREA: Economy

Business Plan Priority: Promote and lobby for infrastructure improvements across the district

Business Plan Action: Promote sustainable transport (infrastructure and community) initiatives within Fenland, including rail, road and community transport

Portfolio Holder: Cllr David Oliver

Description	Target 17/18	Achieved for 17/18	Variance
Performance Measure			
Number of journeys made by bus and rail users	Maintain 14/15 level, Dial a Ride: 14,308 journeys Rail: 415,487 Community Car: unavailable	Dial a Ride: 19,216 Rail: 439,876 Community Car: 11,704 Total: 470,796* *There are no bus service figures because they are based on commercial operator services and are classed as commercial in confidence	Target exceeded

Performance figures are based on latest information available. The last 12 months based on all the figures has seen strong use of dial a ride and railway services. Car scheme use is down on previous years. Overall though there is an increase in use of public transport services based on the information we have available.

Since April 2008, FDC has provided a Concessionary Fares scheme for community transport services. This means that any Fenland resident who has a Cambridgeshire bus pass and is a member of the local Community Transport organisation, can travel free of charge on the Dial a Ride Service.

- **What is Dial a Ride?**

Dial-a-Ride (DAR) services provide door to door transport for those people who do not have access to a car, where there is no public transport, or where they cannot access public transport. These services in Fenland are operated by Fenland Association for Community Transport (FACT). To use these services customers must be members of FACT. Membership is subject to meeting the eligibility criteria for Dial a Ride services.

- **FACT Membership**

To use FACT services you have to be a member. DAR is not available to the

general public. To become a FACT member you pay a 12 month subscription fee of £10 and you must meet one or more of the following criteria:

- have no access to your own car during the day
- There is no public transport available
- Public transport is limited and does not meet your needs, e.g. a hospital appointment
- You have difficulty using public transport due to disability or frailty

FACT currently has around 1,431 members in Fenland District (31 December 2017).